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PROCUSTOMER

The Ultimate Customer Portal Solution Seamlessly Integrated with SAP Business ByDesign

Solution Overview

ProCustomer offers a comprehensive solution that grants your customers unmatched convenience and authority over their orders, fostering transparency and trust. Through a diverse array of powerful features, it optimizes business performance and fuels growth. Whether it's real-time order tracking, efficient payment management, or seamless experience in handling prices and discounts, our customer portal empowers your business with data-driven insights. It seamlessly integrated with SAP Business ByDesign and delivers a user-friendly customer experience that propels your business to new horizons.

Solution at a Glance

- Supports upto 10,000 product catalog
- Trending product can be highlighted
- Configure customer-specific pricing and discounts
- Seamless payment integration with SAP's bank payment advice process
- View SAP ByD credit notes in the portal
- Customers can access account statements
- Efficiently manage pricing strategy through price upload option
- Supports multi-Unit of Measure (UoM)
- Option to show real-time inventory visibility to customer

A plug-and-play solution with rapid deployment

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Key Features

Product Catalog

Browse extensive product catalog at fingertips. With easy navigation and detailed information, your customers can find the right products to suit their unique needs.

Real-Time Order Placement & Tracking

Effortlessly place and monitor orders in real-time, providing customers with continuous updates and complete control over their orders from initiation to delivery.

Effortless Payment and Invoicing

Say goodbye to paperwork and delays. An online payment gateway guarantees rapid transactions, and electronic invoicing eradicates manual processing, simplifying financial management effortlessly.

Optimize Your Pricing Strategy

Easily manage base prices, customer-specific rates, and tailored discounts with Upload feature. Take control of your pricing and streamline customer pricing processes effortlessly.

Advanced Features

Effortlessly manage complex operations with multi-Unit of Measure (UoM) support, offer customers real-time inventory visibility, and streamline ordering across multiple companies.

Simplified Integration

Seamless integration with SAP Business ByDesign guarantees complete data synchronization, fostering a unified and accurate representation of your business information – ensuring a single version of truth across all systems.

- Support multi-company ordering facility
- Seamless payment integration with SAP's bank payment advice process
- View SAP ByD credit notes in the portal
- Customers can access account statements
- Download PDF invoices and order confirmations
- View customer credit limits
- Export historical data as Excel
- Add third-party delivery tracking link
- Enable mobile OTP / Google sign-on
- Multilingual option available
- Add product favorites for quick access
- Scalable architecture leveraging Amazon Web Services (AWS)

Transform your customer experience to fuel your business growth

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Unparalleled User Experience and Reliability

User-Friendly Interface

Designed with simplicity in mind, our customer portal offers an intuitive user interface that requires minimal training. Access all functionalities effortlessly on any device.

Intuitive Dashboard

A dashboard designed to showcase business-critical information, offering swift access to essential data.

Superior Data Control

Self-service administrator feature empowers you to exercise control over roles and authorizations, determining who has the ability to view and modify data.

Enhanced Security

Trust is the cornerstone of our relationship with customers. Rest assured, our portal employs top-tier security measures to safeguard your valuable data.

Dedicated Support

Our responsive support team is available to address your queries and provide timely assistance. Your success is our success, and we're here to support you every step of the way.

Leverage the Full Potential of Your Customer Interactions

Are you ready to embark on a journey of unprecedented business growth and enhanced customer satisfaction?

If yes, then contact us today to learn more about our Customer Portal and how it can transform your business operations. Discover the power of real-time data, ease of use, and complete integration. Experience the difference with ProCustomer. Together, we'll redefine business excellence.